

CALL IF YOU CAN, **TEXT** IF YOU CAN'T.

**Text-to-911 is available
in Pierce County.**

Voice calls are preferred, but
text-to-911 is available when you
cannot safely make a voice call.



SOUTH SOUND  **911**

Learn more at: southsound911.org/text911

TEXT 911 IF YOU NEED EMERGENCY POLICE, FIRE OR MEDICAL AID

- AND** You are deaf, hard of hearing, or speech disabled
- OR** You cannot speak due to a medical emergency
- OR** A voice call might endanger your life or escalate the situation



Important information about Text-to-911:

- Voice calls to 911 are the most effective way to get help in an emergency.
- If you text 911, start with the nature of your emergency and your EXACT location, including city. (When you text or call on a cellular phone, 911 may not know your precise location.)
- Keep messages brief. DO NOT send photos or video, or use group texts, abbreviations or emojis.
- Keep your cell phone with you so you can answer questions and receive instructions.
- Currently, text-to-911 service is only available in English.
- A text sent to 911 in an area without text-to-911 service should receive an automatic reply stating the service is not available.
- There may be instances when a voice call cannot connect due to poor cellular signal, but a text message can still go through.

**Share this information with family, friends,
and coworkers – *you could save a life!***



Text-to-911 made possible in Pierce County by
South Sound 911: southsound911.org/text911