



Wireless Internet Access Policy

The Library will provide Internet access points ("hot spots") for users with laptops or other portable wireless devices. The access points will allow users access to filtered Internet from their portable wireless devices while located within range of the access point. Reception and connection speed in each area is strong, but may vary according to the number of wireless devices in use at any one time and distance from the access point. We have tried to make wireless access as available as possible in our library, but you may encounter some "dead" spots where wireless reception may be limited. If you have trouble accessing the Internet or staying online please move to a different location within the library.

This service also allows you to connect to Internet resources that may not be accessible through the Library's Public Access computers. You can also download and upload data and files directly to and from your laptop computer or PDA.

Wireless Access: By choosing to use this free service, you agree to abide by the Library's [Internet Use Policy](#). This policy states the limitations of internet access, your responsibilities for using that access, and provides examples of acceptable and unacceptable uses. The Library does not monitor the use of the Internet by laptop users.

Security: As with most public wireless "hot spots," the library's wireless connection is not secure. There can be untrusted parties between you and anybody with whom you communicate with, and any information being transmitted could potentially be intercepted by another wireless user. Cautious and informed wireless users should choose not to transmit personal information (credit card numbers, passwords and any other sensitive information) while using any wireless "hot spot." Please take appropriate precautions when using this service.

Assistance: Staff can provide general information or handouts for connecting your device to the wireless network, but cannot troubleshoot problems related to your wireless device or assist in making changes to your device's network settings and/or hardware configuration. The Library cannot guarantee that your device will work with the Library's wireless access points.

Virus Protection: All wireless access users should have up-to-date virus protection on their laptop computers or wireless devices. The library will not be responsible for any

information (i.e. credit card) that is compromised, or for any damage caused to your hardware or software due to electric surges, security issues or consequences caused by viruses or hacking.

Printing: Printing access is not available via the wireless connection. If you need to print, please save your work to a floppy disk or email files to yourself, then login to a wired library workstation and send jobs to the public printer.

Liability: Use of Puyallup Public Library's wireless network is entirely at the risk of the user. The library disclaims all liability for loss of confidential information or damages resulting from that loss. By using this connection, patrons acknowledge that security errors and hacking are an inherent risk associated with any wireless service. For that reason, patrons agree to hold the Library harmless from any claim or loss arising out of, or related to, any such instance of hacking or other unauthorized use or access into the patron's computer.

The Library accepts no responsibility for any software downloaded and/or installed, email opened, or sites accessed while patrons are on the wireless connection. Any damage done to the patron's equipment or self from viruses, identity theft, spyware, plug-ins, or other Internet-borne programs is the sole responsibility of the patron; and the patron indemnifies and holds harmless the Library from any such damage.

Policy Adopted:

November 21, 2006